



Mediterranean Sailing Group

CUSTOMER'S EVALUATION FORM

Yacht: PASITHEA

Name of Charterer : _____

Charter Code : _____

Country : GREECE

Embarkation Port : KWS

Disembarkation Port : LAVRIO

Embarkation Date : 18/10/20

Disembarkation Date : 19/10/20

We would like to thank you for sailing with one of our Yachts. We hope you had a wonderful experience and pleasant time during your vacations. Your opinion matters to us! ***In order to help us improve our services, we kindly requested from you to spend few minutes, respond to the below questions.***

HOW WOULD YOU RATE OVERALL YOUR EXPERIENCE?

	Poor	Below Average	Average	Quite Good	Excellent
	☹☹☹	☹	☺	☺	☺☺☺
THE BOAT					
Equipment	☹☹☹	☹	☺	☺	☺☺☺
Cabins	☹☹☹	☹	☺	☺	☺☺☺
Dinghy	☹☹☹	☹	☺	☺	☺☺☺
Cleaness	☹☹☹	☹	☺	☺	☺☺☺
CUSTOMER COMMUNICATION					
Welcome	☹☹☹	☹	☺	☺	☺☺☺
Transportation (If arranged)	☹☹☹	☹	☺	☺	☺☺☺
Provisions (If arranged)	☹☹☹	☹	☺	☺	☺☺☺
Boat familiarization	☹☹☹	☹	☺	☺	☺☺☺
Assistance prior Charter	☹☹☹	☹	☺	☺	☺☺☺
Assistance during Charter	☹☹☹	☹	☺	☺	☺☺☺

Skipper	(If arranged)	☹☹☹	☹	☹	☺	☺☺☺
Hostess	(If arranged)	☹☹☹	☹	☹	☺	☺☺☺

CABINS

Cleanness		☹☹☹	☹	☹	☺	☺☺☺
Towels		☹☹☹	☹	☹	☺	☺☺☺
Bed Linen		☹☹☹	☹	☹	☺	☺☺☺

TIME ONBOARD

Recreation & Water Activities		☹☹☹	☹	☹	☺	☺☺☺
Relaxation On Board		☹☹☹	☹	☹	☺	☺☺☺

Would you sail with us again?	YES!	Not Sure	NO
Would you recommend us?	YES!	Not Sure	NO
This Statement may be used on Medias	YES!	Not Sure	NO

SUGGESTIONS & GENERAL REMARKS

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- EXCELLENT TRIP

- VERY ADVENTUROUS TRIP

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SIGNATURE

B. [Signature]